

THE WATANIYA RED BOOK

1st edition

wataniya.com



Introduction to Wataniya 04

Mobile lines 06

Speak Freely (Post Paid) 08

Your Space (Pre Paid) 10

Your Lifestyle (Youth & Women lines) 12

Life on the Red Carpet (Added Extras) 14

Bring Tha Noise (Diggly Tone & Ringtones) 16

The world is calling (International roaming) 22

Life Online (Wnet) 26

Never run out of credit (Collect Call and Call Me Back) 30

Cut the effort (Pay online) 32

International Calling 38

Type & Talk (Hush, Allo SMS & WHO) 42

Share your moments (Video Call, W Chat, MMS & Yahoo Messenger) 46

Red Carpet Opening Hours 48

Quick Connect (Useful numbers) 50

Step Onto The Wataniya Red Carpet

Walk the talk, in style

We're here to make your life easier. It's that simple. We're bringing you closer to your colleagues, friends, and family where you want, when you want and how you want.

The Redbook puts all our Red Carpet products and services at your fingertips. They're all here to keep you connected and entertained while you're on the go. So step into the Wataniya spotlight and enjoy services made just for you.

WELCOME TO **POSTPAID**



Speak Freely

Postpaid Plans: Simply Speaking

Wataniya's Postpaid Plans come with flexible, no-hassle choices to fit your needs. It's all up to you. Start communicating now!

The Hala Plan: Talk Your Heart Out

How many free minutes do you want each month? The Hala Plan lets you decide. The more free minutes you select, the more savings you bring in.

The Friends & Family Plan: The Inner Circle

With the Friends & Family Plan, talk for free* to the four Wataniya numbers you call the most.

The Saver+ Plan: Work's Done, Time to Play

Can't sleep and want to talk? The Saver+ Plan has great rates for late night calls and Fridays too.

*Free minutes vary depending on the plan chosen

Postpaid Plan Rates

Hala + Friends & Family Plans		Saver+ Plans		Extra Calls	
Plan	Monthly Fee	Plan	Monthly Fee	Plan	Monthly Fee
Hala 300	10 KD	Peak	5 KD	26 fls/minute	300
Hala 500	15 KD	Saturday to Thursday 10 a.m. – 10 p.m.	5 KD	24 fls/minute	500
Hala 650	20 KD	Off Peak	5 KD	22 fls/minute	850
Hala 1600	50 KD	Saturday to Thursday 10 p.m. – 10 a.m.	5 KD	20 fls/minute	1600
Friends & Family 15	15 KD	Saver+ - Friday	5 KD	N/A	1400
Friends & Family 20	20 KD			N/A	650 to 1200
Friends & Family 30	30 KD			N/A	1400
Rates		Yearly Fee		Free Minutes	
30 fls/minute		50 KD		300	
15 fls/minute		50 KD		500	
15 fls/minute		50 KD		850	
				1600	
				1400	
				650 to 1200	
				1400	

WELCOME TO **PREPAID**



Happy Calling

Prepaid plans: Happy Calling

With no bills at the end of the month, Wataniya Prepaid Plans are easy to activate, monitor and control — plus they fit any budget. Pay as you go with handy recharge cards available in KD 2.5, KD 5, KD 10 and KD 20 amounts that are valid 42, 90, 180 and 270 days respectively.

Quick and easy Prepaid Plans include your favorite, must-have services, such as international roaming, mobile internet, video calling, Diggly Tones and ringtones, wallpapers, and java games to name just a few.

W-Charger: Care To Share

Transferring credits from mobile to mobile couldn't be easier. W-Charger allows sharing of minutes between friends and family, so you can recharge on the fly! Recharge as much as you want or as little as 100 fils.

SMS 444 with the amount you want to transfer followed by the mobile number.



Have an emergency?
Wherever you are, in or
out of your coverage
area, just dial 112.

Prepaid Plan Rates

Call Type	Prepaid Plan Rates
To Wataniya To national landlines All incoming calls	39 fils/minute 45 fils/minute Free



WELCOME TO
LIFESTYLE

Your Space

More Room For Young Minds

You should never be far away from a little imagination. Give a tinkle to your pals and simply be engaged in adventure with mobile video games. Now your zone is entirely where your want it to be.

The Student Plan: Imagination at play

Services we offer should be as vibrant as your youthful spirit. Reach out and grab your share of fun with reduced call rates to four Wataniya numbers of your choice. Oh, and you also get six months of free Java games when you subscribe.

Segmented Plan Rates

Student Plan

To 4 Wataniya Friends & Family numbers
To other Wataniya numbers
To national landlines
All Incoming Calls

Rates

24 fils/minute
39 fils/minute
45 fils/minute
Free

Cosmo Girl

W Women: Bold & Beautiful

Spoil yourself with our Red Carpet treatment. Women plan for ladies was created with a woman's needs in mind.

- Exclusive number range (6699) with unlimited free calls to friends in the same range
- Unlimited free calls with any four of your closest confidantes which is open to all mobile network numbers
- 50 free SMS messages per month
- Free recipes, fashion tips, Feng Shui advice, and much more!

Segmented Plan Rates

W Women

Full package (including free calls with all women in exclusive number range & four most frequently called other numbers)
All other numbers

Monthly Fee

59 KO
N/A

Rates

N/A
29 115minute

You're The Star On Our Red Carpet

Dress to impress and flash your phone, because we've laid out the Red Carpet of exclusive services and elite products right before you. As our customer you are nothing short of a superstar.

Bring Da Noise

Diggly Tone: Get Down & Diggy

Share your favorite track when your friends call you and give a kick to that boring beeping tone.

DigglyTone is the fun new way to personalize your Ring Back Tone. Whether it's the theme to 'Prison Break' or your favorite hip hop beat, you can carry around your signature sound and change it as often as you like. Have everyone bouncing to your tune for just 500 fils!

Just dial 1600 from your Wataniya line for free activation. To cancel, call Customer Care at 121, visit any Wataniya Branch or SMS "unsub" to 1600

Ringtones: browse & play

Ringtones shouldn't be boring or limited to a mere ring-ring. Make your mobile phone sing your mood with the latest Arabic and Western tunes, and update them regularly via the Wataniya website for as low as 250 fils. So what do you feel like sharing with the world today?

Type & Talk

Hush SMS: Shhh! It's A Secret

Ever feel like someone is looking over your shoulder? HUSH SMS encrypts your password protected text message so no one can read it but you (and the person you're sending it to).

Subscribe by texting "sub" to 1611. To unsubscribe, click on "unregister" within the application. Hush SMS only costs KD 1 subscription per month.

Allo SMS: Speak Your Mind

Emotions just don't cut it anymore. Whether you're around the corner or around the world, let your family and friends hear your voice with Allo SMS. Just dial * followed by the number you wish to send the message to, and speak your message loud and clear. Allo SMS costs only 55 fils to send to Kuwait and 120 fils to send internationally.

WHO: Never Miss Out

Happened to miss your calls when your phone was off? We'll keep a track of them and notify you pronto. Now you just need to choose from our simple options. The PUSH version gets you a complete notification of the calls, while the PULL version simply notifies those calls allowing you to retrieve the caller info via SMS. Which version works best, you take the call.

Subscribe to 'WHO' by texting 'sub' to the number 333

Rates	
Allo SMS (one time cost 1000 fils)	SMS sent
Calls made to the U.P.	20 fils
	45 fils per minute

Rates	
Allo SMS (one time cost 1000 fils)	Rate
Local voice message	55 fils
International voice message	120 fils

Share Your Moments

Video Call: Face Time

Need advice while shopping for clothes? Or want to share the fun with your friends? Wataniya's Video Call is the next best thing to being there.

Simply pick the number you want to call, choose the video call option and you're live!

W Chat: Live Chat

From taking advice to making new friends, whether on SMS or WAP, WChat opens up a world of connections and opportunities for you. Because it runs in real-time, WChat allows you to instantly share your thoughts with friends and family, or search the user group profiles for someone with a new perspective.

To start the service, simply SMS the word 'WCHAT' to 1666, and start chatting!

MMS: Get the Whole Picture

Just witnessed something new, exciting or simply outrageous. These are times when you just can't wait to share. Multimedia Messaging Service (MMS) makes it possible through pictures, audio, and/or video from your mobile phone to another, or a mail ID. To send multimedia messages, your handset must be Action enabled by Wataniya Telecom.

You can call 121 to subscribe for Action - it's FREE to subscribe - and you need MMS setting to be saved on your mobile.

Yahoo! Messenger: With Yahoo!

Tired of keeping track of so many user names and passwords? There's no need to add yet another! When you're on the go and want to chat live with your friends and family, you can use your existing Yahoo! Messenger ID. To login, simply SMS "in username password" (e.g. 'in ahmed 123456') to 1411 and you're good to go! To sign out, type "out" and hit send.

While you're at it, you can check your Yahoo! Email too. Simply SMS "in username password" to 1515.



Enjoying a night out with family and friends, and want to save the memory with a photo? No need for a flash! Just pick "night mode" and click away.

Rates	WChat	Rate	MMS	Rate
SMS out per message	30 fils		Local	75 fils per 50kb
Wap messaging to mobiles	Free		International	4 fils per kb
Wap messaging to feature	20 fils			

Limitless possibilities



W Sahmak: Take stock of business

Smart business decisions go hand in hand with timely information. Stay abreast of the latest Kuwait Stock Exchange information. Choose your sectors, add or remove stocks, view top ten losers and gainers, view the most active stocks and trends. Now that makes business sense.

To subscribe SMS the message 'SUB WS' to 1727.

AFP Naharnet: In The Know

Can't seem to find the time to stop by the newsstand or get online to check the latest news? AFP NAHARNET sends daily national and international news in English or Arabic directly to your mobile, wherever you are.

To subscribe SMS the message 'SUB' to 1727.

Never Out Of Credit

Collect Call & Call Me Back

If ever for any reason you run out of credit, we've got you covered. **Collect Call** allows our prepaid customers to make calls, and charge it on the receiver of the call. Thoughtful right? This is provided that they accept the charges.

Another alternative to reach your recipient is the "Call Me Back" service. No matter what, there's always a way to get in touch.

Collect Call: Dial *1 before the recipient number and get connected on consent

Call Me Back: Dial *1*6XXXXXX#. The recipient will get a "Call me back please" SMS *

* This service is free of charge for Wataniya prepaid Customers



To activate your postpaid roaming service, call 121 or visit any Wataniya store

The World Is Calling



International Roaming: From A Distance

Stay connected with family, friends and work while you travel to over 140 countries. Receive unlimited free SMS messages and keep surfing the net in over 50 countries, more than with any other mobile operator in Kuwait!

Let us know where you're going and we'll keep you in touch. From the Americas to Europe, Africa, Asia and throughout the Middle East, Wataniya keeps you connected as you travel the world!

Just call 121 or visit www.wataniya.com/roaming to get a full list of supported operators and countries.

International Prepaid Roaming: Worry-Free Travel

All Wataniya Prepaid Plans come with pre-activated roaming capability. Prepaid roaming is simple to use and lets you control your costs. Charges are automatically deducted during your call, so no overspending and no surprises at the end of the month.

International Postpaid Roaming: Wherever You May Roam

With a Wataniya Postpaid Plan, you can now stay connected and roam more conveniently than ever — no deposit necessary!

Easy Dial Abroad

International Calling (IDD)

International Direct Dialing (IDD) for Postpaid accounts. Lets simplify this for you, IDD is a separate Prepaid account created within your Postpaid account exclusively for making international calls, without the hassles of paper work, deposits or credit verification. The calls don't reflect on your regular bill and you are in complete control.

To use the service simply prefix *66 and dial the international number.

WELCOME TO




Connecting You To Life Online

Wnet. Life online, step in.

You are more powerful than you think with Wnet. With Windows and Mac-compatible internet access, you can connect to people across continents, engage with unique minds, discover new communities and play life differently. There is no questioning that a faster, better, exciting and dangerous world is now yours... all online.

Gear up for personalized and unlimited 24/7 internet service through your laptop or 3G mobile phone. Choose your device and start exploring!

Call 6699 6666 and get free delivery in just 90 minutes!

* Roaming charges apply outside Kuwait

Rates

Service	Contract Period	Price in K0
Wnet High Speed - Monthly	Monthly	K0 14/-
Wnet High Speed - 6 months	6 months	K0 55/-
Wnet High Speed - 1 year	1 year	K0 300/-
Wnet High Speed - 2 years	2 years	K0 565/-
Wnet High Speed - Pay as you go	Monthly	1 fils /kb

* Pay as you go is only offered to mobile phone internet subscribers

Life Online, On The Go

Wnet Card: Life in Motion

Simply slide your Wnet USB or Card into your laptop and take charge of life online anywhere – all day, every day! And if speed is what you're looking for, our Wnet plug & play devices will get you cruising at Warp speed whether at home, on campus, at your favorite café, or half way through the world!



Sierra 885



Express Card 88E



Option iCON 225



ZTE MF628

* Customers can buy devices on 6 months equal installments without additional charges

Wnet Devices

Wnet Device Name	Type	Price in K0
Wnet USB (option iCON 225)	USB	K0 25/-
Wnet PC Card (Sierra 885)	PCMCIA	K0 69/-
Wnet Express Card (Sierra 885E)	Express Card	K0 79/-
*Wnet USB with 2GB Memory (Sierra 885)	USB	K0 64/-
ZTE MF628	USB	K0 25/-

Life Online, Experienced Together

Wnet Router: Life online, unwired

Create a wireless environment for everyone around you, secure with your own password, in your home or at the office. The Wnet Router packs in the pace and just as easily lets everyone get online at the same time for a shared experience. Smartly put, you can lose the holes in the wall and the messy cables in every corner for just KD 135.



Wnet Devices

Wnet Device Name	Type	Price in KD
Wnet Router (Optim Call)	Router	KD 99/-
Wnet Router (Crissan V20)	Router	KD 135/-

Life online in your pocket



Wnet Mobile: World in your pocket

Connecting to the internet is as easy as picking your mobile and dialing up. Wnet Mobile gives you the freedom to take your internet along. Connect instantly and choose whether to transfer it to your laptop via Bluetooth, have a separate Wnet data line solely for Internet use, or add Wnet to your current voice package.

Wnet Mobile

Mobile internet	Contact Period	Price in K0	Speeds	Payment Method
Pay as you go	Monthly	This \$6	Up to 224Kbps	Post Paid and Pre Paid

Cut The Effort

Online Payment:

Bill time? We suggest you take a walk to your computer. Our online payment interface is designed to reduce the load and make things snappy for you - view, pay, print you bills. And while you are at it, take a moment to breeze through Wataniya's latest list of offerings. Now who says paying bills isn't easy?

Quick Connect

Quick Connect

Wataniya: 121

Any Emergency: 777

Directory: 101

Time: 113

Civil ID Enquiry: 1889988

Traffic Information: 198

Weather (Arabic): 104

Airport Flight Enquiries: 180

Did you know that by
turning off your
Bluetooth when
you're not using it
you'll get a better
battery life?

Red Carpet Service

Always Close At Hand

Location	Working Hours (hours only)	Working Hours (hours only)	Working Hours (hours only)
Avenues Mall Rajhaheed	10:00 - 22:00	10:00 - 22:00	10:00 - 22:00
Kout Complex Block 11, Coastal Road			
Al Dobous Street Farwaniya Farwaniya Coop Block 4, Farwaniya Street - Farwaniya	10:00 - 22:00	10:00 - 22:00	13:00 - 22:00
Hawally Beirut Complex Block 3, Beirut Street Hawally - Hawally	09:00 - 21:00	09:00 - 21:00	Closed
Jahra Branch Block 1, Dobabel Al-Khuzami Street West Jahra - Jahra	09:00 - 21:00	09:00 - 21:00	Closed
Kuwait Airport 1 - Arrival Area Next to Burgan Bank	24 hrs	24 hrs	24 hrs
Kuwait City - Ministries Complex Block 1, Shuhada Street Mirqab	Saturday Closed 08:00 - 14:00	08:00 - 14:00	Closed
Kuwait City - Stock Exchange Block 1, Mubarak Al-Kabeer Street Sharq	Saturday Closed 08:00 - 14:00	08:00 - 14:30	Closed
Kuwait City - Kuwait Airways Building Block 15, Abu Bakr Street Dibda	09:00 - 21:00	09:00 - 21:00	Closed
Salamiyah - Marina Mall Block 7, Arabian Gulf Road Salamiyah - Hawally	10:00 - 22:00	10:00 - 22:00	13:00 - 22:00
Salamiyah - Shaha Complex Block 4, Salam Al-Mubarak Street Salamiyah - Hawally	09:00 - 21:00	09:00 - 21:00	Closed
Wetaniya Tower Block 4, Ahmed Al-Jaber Street Sharq	08:00 - 20:00	08:00 - 20:00	Closed
Kuwait Airport 2	10:00 - 02:00	10:00 - 02:00	10:00 - 02:00